



FEMA

Texas Hurricane Harvey Recovery Guide

Information for Communities and Survivors Recovering from Hurricane Harvey

There Are Things You Can Do After the Disaster Assistance Registration Deadline

While it has been more than 100 days since Hurricane Harvey made landfall, and the disaster assistance registration deadline has passed, there is still a lot of work to be done.

Harvey survivors are part of the whole community effort. The steps you take on your road to recovery and the decisions you make about what you want your recovery to look like are very important.

For a fact sheet about what you can do after the registration deadline go to: <https://go.usa.gov/xnE8a>

Find Timely Resources for Recovery on Facebook

The FEMA Hurricane Harvey Facebook page provides information related to Hurricane Harvey recovery. Join the conversation Wednesdays on Facebook Live, and get important updates from state and federal recovery partners anytime.



Visit the video section of our Facebook page to hear Deputy Coordinating Officer (FCO) Scott Thomas discuss Voluntary Agency Liaisons and Long Term Recovery Groups at facebook.com/FEMAHarvey/videos.

Disaster Recovery Centers will be closed December 30 - January 1 because of the holiday, but help is still available online 24/7 at DisasterAssistance.gov.

You can also call the FEMA Helpline at (800) 621-3362 December 30 and 31, 7 a.m. to 5 p.m. The helpline will be closed January 1st.

Did You Know



Did You Know?

You can find this and other helpful information updated daily at: facebook.com/FEMAHarvey

Take Charge of Your Recovery: Checklists Available



FEMA offers two checklists survivors can use to guide them through their

recovery. The Survivor Recovery Checklist provides information to help with your recovery. The Permanent Housing Checklist can help survivors create a plan of action and make finding permanent housing a reality.

For the Survivor Recovery Checklist, go to: <https://go.usa.gov/xnE8k>

For the Permanent Housing Checklist, go to: <https://go.usa.gov/xnE88>

Call the Disaster Distress Helpline for Support During the Holidays

Stress and anxiety during the holidays can affect your recovery. Reach out to someone who can help you. The Disaster Distress Helpline is a toll-free, multilingual and confidential crisis support service open 24/7.

Call **(800) 985-5990**, **(800) 846-8517 (TTY)** or text **TalkWithUs** (Spanish-speakers text: **Hablanos**) to **66746**. To be connected with a trained counselor for the deaf or hard of hearing text **DeafDDH** to **66746**.

FEMA Partners with Other Federal Agencies to Provide Assistance

FEMA and its federal partners continue to provide a variety of assistance to eligible applicants in the form of grants, low-interest disaster loans and rental resource help.

Federal agencies such as the U.S. Department of Agriculture (USDA), the U.S. Department of Housing and Urban Development (HUD) and the U.S. Department of Veterans Affairs (VA) all offer disaster assistance for Hurricane Harvey survivors.

For a list of federal agencies partnering with FEMA to provide assistance, visit <https://go.usa.gov/xnEdq>

State of Texas Leads Housing Effort



Additional units in final stages prior to move in:

- 99 units ready for occupancy
- 52 units ready for electric hookup

The number of Hurricane Harvey survivors who have moved into direct housing continues to rise.

The Texas General Land Office (GLO) and FEMA are working to make housing a reality for thousands of Texans recovering from Hurricane Harvey.

For updates on the GLO/FEMA Harvey Direct Housing mission, visit: facebook.com/FEMAHarvey/

Notes on Recovery

Contact Texas Department of Insurance for Claims Help

The Texas Department of Insurance can help with questions, concerns, or complaints about your insurance coverage or company. Call TDI at (800) 252-3439, M-F, 8 a.m. to 5 p.m.

Print and Save Resources for Your Recovery:

WHO TO CALL

FEMA Helpline: (800) 621-3362

State of Texas Shelter, Food, and Disaster Services:
2-1-1, or (877) 541-7905

U.S. Small Business Administration (SBA):
(800) 659-2955

National Flood Insurance Program:
(800) 427-4661, TTY (800) 427-5593

U.S. Department of Housing and Urban Development:
(800) 225-5342

Disaster Distress Support: (800) 985-5990

Disaster Legal Services: (800) 504-7030

Federal Housing Authority Disaster Mortgage Relief:
(800) 569-4287

Disaster Case Management: (855) 742-5989

Texas Department of Insurance Consumer Help Line:
(800) 252-3439

WHERE TO GO

Disaster Recovery Centers (DRCs):

State/FEMA DRCs are still open to serve as one-stop shops for Harvey survivors. To find your nearest DRC, visit fema.gov/drc or text DRC along with a zip code to 43362 (4FEMA).

SBA Business Recovery Centers (BRCs) and Disaster Loan Outreach Centers (BRCs)

Representatives are available at BRCs, DRCs and DLOCs. SBA staff can meet individually with businesses, homeowners and renters to answer questions, explain SBA's disaster loan program and close their approved loans. Find locations at sba.gov/disaster.